

MODULE 1

UNIT CATEGORY	UNIT CODE	UNIT NAME	DURATION (Hours)
COMMON	0611 541 01A	Computer Operations	90
CORE	0612 551 02A	Computer Network Design	200
COMMON	0714 551 03A	Computer Repair and Maintenance	130
		Total	420

COMPUTER OPERATIONS

UNIT CODE: 0611 541 01A

Duration of Unit: 90 hours

Relationship to Occupational Standards

This unit addresses the Unit of Competency: Apply Computer Operations

Unit Description

This unit covers the competencies required to apply computer operations. It involves processing computerized word documents, manipulating computerized spread sheets, maintaining computerized databases, prepare PowerPoint presentation, manipulating graphic application and performing online collaboration.

Summary of Learning Outcomes

Learning Outcomes	Durations (Hours)
1. Process computerized word document	20
2. Manipulate computerized spreadsheet	25
3. Maintain computerized database	15
4. Prepare Power point presentation	10
5. Manipulate graphic application	10
6. Perform online collaboration	10
TOTAL	90

Learning Outcomes, Content and Suggested Assessment Methods

Learning Outcome	Content	Suggested Assessment Methods
1. Process computerized word document	1.1 Ergonomic risk factors 1.2 Operating Computer devices 1.2.1 Meaning and importance of computer 1.2.2 Functions and Uses of Computers 1.2.3 Classification of computers 1.2.4 Components of a computer	● Practical assessment ● Simulations ● Project ● Observation Checklist ● Product Checklist ● Written assessment ● Portfolio of evidence

	system 1.2.5 Computer Hardware 1.2.5.1 The System Unit 1.2.5.2 Input Devices 1.2.5.2.1 Mouse use techniques 1.2.5.2.2 Keyboard Parts and Use Techniques 1.2.5.3 Output Devices 1.2.5.4 Storage Devices 1.2.5.5 Computer Ports 1.2.6 Procedure for turning/off a computer 1.2.7 Desktop Customization 1.2.8 File and Files Management using an operating system 1.2.9 Computer external devices management 1.3 Creation of computerized word document 1.3.1 Introduction to word document 1.3.2 Types of word processors 1.3.3 Creating word document 1.4 Editing and formatting word document 1.3.4 Word document editing features 1.3.4.1 Text editing 1.3.4.2 Paragraph editing 1.3.4.3 Document editing 1.4.1 Word document formatting features 1.3.4.4 Text formatting	
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	1.3.4.5 Paragraph formatting 1.3.4.6 Document formatting 1.4.2 Enhancing productivity 1.3.4.7 Set basic options/ preferences 1.3.4.8 Help resources 1.3.4.9 Use magnification/zoom tools 1.3.4.10 Display, hide built-in tool bar 1.5 Mail merge 1.5.1 Mail merge preparation 1.5.2 Mail merge output 1.6 Printing of computerized word document 1.6.1 Print setup 1.6.2 Printing	
2. Manipulate computerized spreadsheet	2.1 Creation of Computerized spreadsheet workbook 2.1.1 Spreadsheet concepts 2.1.2 Elements of spreadsheet window 2.1.2.1 Worksheet 2.1.2.2 workbook 2.1.2.3 Rows 2.1.2.4 columns 2.1.2.5 Cells 2.2 Cell referencing 2.2.1.1 Relative cell referencing 2.2.1.2 Absolute cell	● Practical assessment ● Simulations ● Project ● Observation Checklist ● Product Checklist ● Written assessment ● Portfolio of evidence

	- referencing 2.2.1.3 Mixed cell referencing 2.2.2 Spreadsheet editing features 2.2.2.1 Worksheet editing 2.2.2.2 Inserting rows/columns 2.2.2.3 Removing rows/columns 2.2.2.4 Adjusting row heights and column width 2.2.2.5 Inserting worksheets 2.2.2.6 Renaming worksheets 2.2.2.7 Move or copy worksheets 2.2.2.8 Deleting worksheets 2.2.3 Data manipulation in spreadsheets 2.2.3.1 Data entry 2.2.3.2 Types of data	
	2.3 Formulas and functions 2.3.1.1 Formulas and functions syntax 2.3.1.2 Arithmetic functions 2.3.1.3 logical functions 2.3.1.4 Look up functions	

	2.3.2 Computerized spreadsheet worksheet formatting 2.3.2.1 Font styles 2.3.2.2 Alignment 2.3.2.3 Borders and shading 2.3.2.4 Header and footer 2.4 Charts generation 2.4.1.1 Types of charts 2.4.1.2 Insert charts 2.4.1.3 Labelling and Editing charts 2.4.1.4 Computerized spreadsheet workbook printing 2.4.1.5 Print setup 2.4.1.6 Printing	
3. Maintain computerised database	3.1 Computerised database user requirements collection 3.1.1 Introduction to database 3.1.1.1 Key concepts 3.1.1.2 Database organisation 3.1.1.3 Database relationships 3.1.1.4 Database operations 3.1.2 Collection of User requirements 3.2 Design Computerised database schema 3.2.1 Creating database models 3.2.1.1 ERD models 3.2.1.2 Relational models	● Practical assessment ● Simulations ● Project ● Observation Checklist ● Product Checklist ● Written assessment ● Portfolio of evidence

	3.3 Creation of Computerised database objects 3.3.1 Database Objects 3.3.1.1 Tables 3.3.1.2 Records 3.3.1.3 Fields 3.3.1.4 Keys 3.3.1.5 Forms 3.3.1.6 Queries 3.3.1.7 Reports 3.4 Data manipulation 3.4.1 Inserting records 3.4.2 Retrieving records 3.4.3 Deleting records 3.4.4 Updating record 3.4.5 Printing database objects 3.4.5.1 Tables 3.4.5.2 Forms 3.4.5.3 Queries 3.4.5.4 Reports	
4. Prepare Power point presentation	4.1 Collection of Presentation requirements 4.1.1 Definition of terms 4.2.1 Presentation requirements 4.2.2 Types of presentation software 4.2.3 Elements of presentation window 4.2.4 Manipulating presentations 4.2.4.1 Create a PowerPoint presentation	● Practical assessment ● Simulations ● Project ● Observation Checklist ● Product Checklist ● Written assessment ● Portfolio of evidence

	4.2.4.2 Save a PowerPoint presentation 4.2.5 Working with presentations 4.2.5.1 Switch between open PowerPoint presentations 4.2 Design presentation layout 4.2.1 Types of presentation layout 4.2.2 Factors to consider when designing presentation layout 4.3 Creation of a Slide 4.3.1 Slide views 4.3.2 Slide designs 4.3.3 Slide transition 4.4 Manipulation of a slide 4.4.1 Adding data/text to a slide 4.4.2 Slide animation 4.4.3 Formatting data/text 4.4.4 Move/copy/delete a slide 4.4.5 Inserting header and footer 4.4.6 Presentation objects 4.2.5.2 Tables 4.2.5.3 charts 4.4.7 Print setup 4.2.5.4 Printing PowerPoint presentation	
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5. Manipulate graphic application	5.1 Collecting graphic design requirements 5.1.1 Definition of terms 5.1.2 Graphic application requirements 5.1.3 Types of graphic application software 5.1.4 Types of publications designs 5.1.4.1 Templates 5.1.4.2 Banners 5.1.4.3 Booklets 5.1.4.4 Brochures 5.1.4.5 Flyers 5.1.4.6 Posters 5.1.4.7 Cards 5.1.4.8 Certificates 5.1.4.9 Magazines 5.1.5 Elements of Graphic application window 5.2 Creation of graphic design 5.2.1 Perform basic tasks using graphic application software 5.2.1.1 Publication type 5.2.1.2 Page setup 5.2.1.3 Ruler/guides 5.2.1.4 Page views 5.2.2 Add content to a publication 5.2.3 Edit content to a publication	● Practical assessment ● Simulations ● Project ● Written assessment ● Portfolio of evidence
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	5.2.4 Format text and paragraphs in a publication 5.2.5 Page formatting in a publication 5.2.5.1 Columns 5.2.5.2 Borders and shading 5.2.5.3 Headers and footers 5.2.5.4 Background 5.2.5.5 Watermarks 5.2.5.6 Orientation 5.2.6 Work with graphics objects in a publication 5.2.6.1 Textbox 5.2.6.2 Tables 5.2.6.3 Shapes 5.2.6.4 Pictures 5.2.6.5 (PNG, JPEG, GIF) 5.3 Publishing of graphic design 5.3.1 Prepare a publication 5.3.2 Print setup 5.3.3 Printing publication	
6. Perform Online Collaboration	6.1 Identification of Online collaboration tools 6.1.1 Definition of online collaboration 6.1.2 Importance of online collaboration 6.1.3 Factors to consider when choosing an online collaboration tool 6.1.4 Online collaboration tools 6.1.4.1 Microsoft teams 6.1.4.2 Skype	● Practical assessment ● Simulations ● Project ● Observation Checklist ● Product Checklist ● Written assessment ● Portfolio of evidence

	6.1.4.3 Google drive 6.1.4.4 Zoom 6.1.4.5 Google meet 6.1.4.6 Slack	
	6.2 Online collaboration preparation 6.2.1 Online collaboration key concepts 6.2.2 Common setup features 6.2.2.1 Download software to support online collaboration tools 6.2.2.2 Register and/ or set a user account 6.2.3 Preparation for online collaboration 6.3 Application of online collaborative tools 6.3.1 Using online collaborative tools 6.3.1.1 Online storage media 6.3.1.2 Using email 6.3.1.2.1 Sending and receiving email 6.3.1.2.2 Tools and settings 6.3.1.2.3 Organizing email 6.3.1.3 Using calendars 6.3.1.4 Online calendars 6.3.1.5 Social media 6.3.1.6 Online learning environment 6.3.1.7 Synchronization tools 6.4 Demonstrating Mobile collaborations	

	6.4.1 Key concepts in mobile applications	
	6.4.2 Mobile applications permissions	
	6.4.3 Synchronization	

Suggested Delivery Methods

- Demonstration by trainer
- Practical work by trainee
- Viewing of related videos
- Group discussions
- Facilitation using active learning strategies

Recommended Resources for 25 Trainees

S/No.	Category/Item	Description/Specifications	Quantity	Recommended Ratio (Trainee: Item)
A	Learning Materials			
1.	Textbooks		5 pcs	5:1
2.	Installation manuals		5 pcs	5:1
3.	Flip Charts		5 pcs	5:1
4.	PowerPoint presentations	For trainer's use		
5.	Magazines/brochures/business cards			
B	Learning Facilities & infrastructure			
6.	Lecture/theory room		1	25:1
7.	Laboratory		1	25:1
C	Consumable materials			
8.	Printing papers		1 ream	1:20
9.	Foolscaps		1 ream	
10.	Toners/cartridges		2 pcs	13:1
11.	Assorted colour of whiteboard markers			

D	Tools and Equipment			
12.	Computers		25 pcs	1:1
13.	Projector		1 pc	25:1
14.	Printers		2 pcs	1:13
15.	Whiteboard		1 pc	25:1
16.	Flash drives		5 pcs	5:1
17.	1 External Hard drive		1 pcs	25:1
18.	Application software suite		5 pcs	5:1